

# Exhibit A

COMMONWEALTH OF MASSACHUSETTS

HAMPDEN, SS.

HAMPDEN SUPERIOR  
CIVIL ACTION NO. CV00398

LINDA REX  
Plaintiff

vs.

SCHINDLER ELEVATOR  
CORPORATION,  
Defendant

**COMPLAINT AND DEMAND FOR JURY TRIAL**

1. The Plaintiff, Linda Rex (hereinafter "Rex") is an individual who resides at 147 Southamptton Road, Holyoke, Hampden County, Massachusetts.
2. The Defendant, Schindler Elevator Corporation (hereinafter "Schindler Elevator Corporation") is a duly organized corporation, having a usual place of business located at 20 Whippany Road, Morristown, Morris County, New Jersey.
3. At all times relevant to this complaint Schindler Elevator Company installed, serviced, and maintained the elevator at MGM Springfield, One MGM Way, Springfield, Hampden County, Massachusetts.
4. On or about March 2, 2019, Rex was a patron of MGM Springfield at the aforesaid address and was lawfully on the premises.
5. On or about said date, Schindler Elevator Corporation failed to maintain the elevator in a safe and proper manner so as to cause injury to Rex, said injury occurring on a Schindler Elevator Corporation's elevator at MGM Springfield.
6. As a direct and proximate result of the negligence of Schindler Elevator Corporation, Rex was caused to suffer severe personal injuries, pain and suffering, loss of earning capacity and to incur medical bills and other costs.

WHEREFORE, the Plaintiff prays that judgement be entered against Schindler Elevator Corporation in an amount that will fairly and adequately compensate for Rex's conscious pain and suffering and all other damages recovered together with interest costs and such other relief as this Honorable Court may deem appropriate.

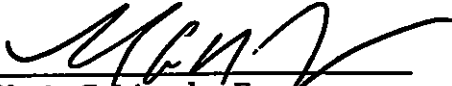
**JURY DEMAND**

Plaintiff demands a trial by jury on each claim asserted or hereinafter asserted in the Complaint and each defense asserted or hereinafter asserted by the Defendant.

THE PLAINTIFF

By Her Attorney,

Dated: July 29, 2020

  
Kevin G. Murphy, Esq.  
Casartello & Murphy, LLC  
121 State Street - Suite 203  
Springfield, MA 01103  
(413) 781-4700  
(413) 781-0471 Fax  
BBO No.: 363110  
kgmurphy@cmattys.net

CIVIL ACTION COVER SHEET		DOCKET NUMBER	Trial Court of Massachusetts The Superior Court	
<b>PLAINTIFF(S):</b> Linda Rex <b>ADDRESS:</b> 147 Southampton Road Holyoke, MA 01040			<b>COUNTY</b> Hampden	
<b>ATTORNEY:</b> Kevin G. Murphy <b>ADDRESS:</b> 121 State Street, Suite 203 Springfield, MA 01103 <b>BBO:</b> 363110			<b>DEFENDANT(S):</b> Schindler Elevator Corporation 20 Whippany Road Morristown, New Jersey 07960 <b>ADDRESS:</b>	
TYPE OF ACTION AND TRACK DESIGNATION (see reverse side)				
CODE NO. B20	TYPE OF ACTION (specify) Slip and Fall	TRACK F	<b>HAS A JURY CLAIM BEEN MADE?</b> <input checked="" type="checkbox"/> YES <input type="checkbox"/> NO	
<b>*If "Other" please describe:</b>				
STATEMENT OF DAMAGES PURSUANT TO G.L. c. 212, § 3A				
The following is a full, itemized and detailed statement of the facts on which the undersigned plaintiff or plaintiff counsel relies to determine money damages. For this form, disregard double or treble damage claims; indicate single damages only.				
<b>TORT CLAIMS</b> (attach additional sheets as necessary)				
<b>A. Documented medical expenses to date:</b>				
1. Total hospital expenses .....				\$ 10,500.00
2. Total doctor expenses .....				\$ 22,000.00
3. Total chiropractic expenses .....				\$
4. Total physical therapy expenses .....				\$ 9,250.00
5. Total other expenses (describe below) .....				\$ 41,750.00
<b>Subtotal (A):</b>				\$
<b>B. Documented lost wages and compensation to date .....</b>				
<b>C. Documented property damages to dated .....</b>				
<b>D. Reasonably anticipated future medical and hospital expenses .....</b>				
<b>E. Reasonably anticipated lost wages .....</b>				
<b>F. Other documented items of damages (describe below) .....</b>				
				\$ 200,000.00
<b>Pain and Suffering</b>				
<b>G. Briefly describe plaintiff's injury, including the nature and extent of injury:</b> Left rotator cuff torn, left and right knee patella femoral arthritis				
<b>TOTAL (A-F):</b>				\$ 241,750.00
<b>CONTRACT CLAIMS</b> (attach additional sheets as necessary)				
<b>Provide a detailed description of claims(s):</b>				
				<b>TOTAL: \$</b>
<b>Signature of Attorney/Pro Se Plaintiff: X</b> <i>U.C. Murphy</i>				
				<b>Date:</b> 7/29/20
<b>RELATED ACTIONS:</b> Please provide the case number, case name, and county of any related actions pending in the Superior Court.				
<b>CERTIFICATION PURSUANT TO SJC RULE 1:18</b>				
I hereby certify that I have complied with requirements of Rule 5 of the Supreme Judicial Court Uniform Rules on Dispute Resolution (SJC Rule 1:18) requiring that I provide my clients with information about court-connected dispute resolution services and discuss with them the advantages and disadvantages of the various methods of dispute resolution.				
<b>Signature of Attorney of Record: X</b> <i>U.C. Murphy</i>				
				<b>Date:</b> 7/29/20

# CIVIL ACTION COVER SHEET INSTRUCTIONS

## SELECT CATEGORY THAT BEST DESCRIBES YOUR CASE

**AC Actions Involving the State/Municipality \***

- AA1 Contract Action Involving Commonwealth, Municipality, MBTA, etc. (A)  
 AB1 Tortious Action Involving Commonwealth, Municipality, MBTA, etc. (A)  
 AC1 Real Property Action Involving Commonwealth, Municipality, MBTA etc. (A)  
 AD1 Equity Action Involving Commonwealth, Municipality, MBTA, etc. (A)  
 AE1 Administrative Action Involving Commonwealth, Municipality, MBTA, etc. (A)

**CN Contract/Business Cases**

- A01 Services, Labor, and Materials (F)  
 A02 Goods Sold and Delivered (F)  
 A03 Commercial Paper (F)  
 A04 Employment Contract (F)  
 A06 Insurance Contract (F)  
 A08 Sale or Lease of Real Estate (F)  
 A12 Construction Dispute (A)  
 A14 Interpleader (F)  
 BA1 Governance, Conduct, Internal Affairs of Entities (A)  
 BA3 Liability of Shareholders, Directors, Officers, Partners, etc. (A)  
 BB1 Shareholder Derivative (A)  
 BB2 Securities Transactions (A)  
 BC1 Mergers, Consolidations, Sales of Assets, Issuance of Debt, Equity, etc. (A)  
 BD1 Intellectual Property (A)  
 BD2 Proprietary Information or Trade Secrets (A)  
 BG1 Financial Institutions/Funds (A)  
 BH1 Violation of Antitrust or Trade Regulation Laws (A)  
 A99 Other Contract/Business Action - Specify (F)

\* Choose this case type if ANY party is the Commonwealth, a municipality, the MBTA, or any other governmental entity UNLESS your case is a case type listed under Administrative Civil Actions (AA).

† Choose this case type if ANY party is an incarcerated party, UNLESS your case is a case type listed under Administrative Civil Actions (AA) or is a Prisoner Habeas Corpus case (E97).

**ER Equitable Remedies**

- D01 Specific Performance of a Contract (A)  
 D02 Reach and Apply (F)  
 D03 Injunction (F)  
 D04 Reform/ Cancel Instrument (F)  
 D05 Equitable Replevin (F)  
 D06 Contribution or Indemnification (F)  
 D07 Imposition of a Trust (A)  
 D08 Minority Shareholder's Suit (A)  
 D09 Interference in Contractual Relationship (F)  
 D10 Accounting (A)  
 D11 Enforcement of Restrictive Covenant (F)  
 D12 Dissolution of a Partnership (F)  
 D13 Declaratory Judgment, G.L. c.231A (A)  
 D14 Dissolution of a Corporation (F)  
 D99 Other Equity Action (F)

**PA Civil Actions Involving Incarcerated Party †**

- PA1 Contract Action Involving an Incarcerated Party (A)  
 PB1 Tortious Action Involving an Incarcerated Party (A)  
 PC1 Real Property Action Involving an Incarcerated Party (F)  
 PD1 Equity Action Involving an Incarcerated Party (F)  
 PE1 Administrative Action Involving an Incarcerated Party (F)

**TR Torts**

- B03 Motor Vehicle Negligence - Personal Injury/Property Damage (F)  
 B04 Other Negligence - Personal Injury/Property Damage (F)  
 B05 Products Liability (A)  
 B06 Malpractice - Medical / Wrongful Death (A)  
 B07 Malpractice - Other (A)  
 B08 Wrongful Death, G.L. c.229 §2A (A)  
 B15 Defamation (A)  
 B19 Asbestos (A)  
 B20 Personal Injury - Slip & Fall (F)  
 B21 Environmental (F)  
 B22 Employment Discrimination (F)  
 BE1 Fraud, Business Torts, etc. (A)  
 B99 Other Tortious Action (F)

**RP Real Property**

- C01 Land Taking (F)  
 C02 Zoning Appeal, G.L. c. 40A (F)  
 C03 Dispute Concerning Title (F)  
 C04 Foreclosure of a Mortgage (X)  
 C05 Condominium Lien & Charges (X)  
 C99 Other Real Property Action (F)

**MC Miscellaneous Civil Actions**

- E18 Foreign Discovery Proceeding (X)  
 E97 Prisoner Habeas Corpus (X)  
 E22 Lottery Assignment, G.L. c. 10 §28 (X)

**AB Abuse/Harassment Prevention**

- E15 Abuse Prevention Petition, G.L. c. 209A (X)  
 E21 Protection from Harassment, G.L. c. 258E(X)

**AA Administrative Civil Actions**

- E02 Appeal from Administrative Agency, G.L. c. 30A (X)  
 E03 Certiorari Action, G.L. c.249 §4 (X)  
 E05 Confirmation of Arbitration Awards (X)  
 E06 Mass Antitrust Act, G. L. c. 93 §9 (A)  
 E07 Mass Antitrust Act, G. L. c. 93 §8 (X)  
 E08 Appointment of a Receiver (X)  
 E09 Construction Surety Bond, G.L. c. 149 §§29, 29A (A)  
 E10 Summary Process Appeal (X)  
 E11 Worker's Compensation (X)  
 E16 Auto Surcharge Appeal (X)  
 E17 Civil Rights Act, G.L. c.12 §11H (A)  
 E24 Appeal from District Court Commitment, G.L. c.123 §9(b) (X)  
 E25 Pleural Registry (Asbestos cases) (X)  
 E94 Forfeiture, G.L. c.265 §56 (X)  
 E95 Forfeiture, G.L. c.94C §47 (F)  
 E99 Other Administrative Action (X)  
 Z01 Medical Malpractice - Tribunal only, G.L. c. 231 §60B (F)  
 Z02 Appeal Bond Denial (X)

**SO Sex Offender Review**

- E12 SDP Commitment, G.L. c. 123A §12 (X)  
 E14 SDP Petition, G.L. c. 123A §9(b) (X)

**RC Restricted Civil Actions**

- E19 Sex Offender Registry, G.L. c.6 §178M (X)  
 E27 Minor Seeking Consent, G.L. c.112 §12S (X)

**TRANSFER YOUR SELECTION TO THE FACE SHEET****EXAMPLE:**

CODE NO.	TYPE OF ACTION (specify)	TRACK	HAS A JURY CLAIM BEEN MADE?
B03	Motor Vehicle Negligence-Personal Injury	<u>F</u>	<input checked="" type="checkbox"/> YES <input type="checkbox"/> NO

**STATEMENT OF DAMAGES PURSUANT TO G.L. c. 212, § 3A**

**DUTY OF THE PLAINTIFF** - The plaintiff shall set forth, on the face of the civil action cover sheet (or attach additional sheets as necessary), a statement specifying the facts on which the plaintiff relies to determine money damages. A copy of such civil action cover sheet, including the statement as to the damages, shall be served with the complaint. A clerk-magistrate shall not accept for filing a complaint, except as otherwise provided by law, unless it is accompanied by such a statement signed by the attorney or pro se party.

**DUTY OF THE DEFENDANT** - If the defendant believes that the statement of damages filed by the plaintiff is inadequate, the defendant may file with his/her answer a statement specifying the potential damages which may result if the plaintiff prevails.

**A CIVIL COVER SHEET MUST BE FILED WITH EACH COMPLAINT.**  
**FAILURE TO COMPLETE THIS COVER SHEET THOROUGHLY AND ACCURATELY**  
**MAY RESULT IN DISMISSAL OF THIS ACTION.**